



## Course 2

# Critical Infrastructure Incidents

Do you know what to look for?

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# With You Today



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# Learning Objectives

- Outline infrastructure incidents: Understanding the complexities of infrastructure claims. Supply chain, long-term implications, challenges to funding.
- Assess which businesses are most vulnerable and the potential effects.
- Describe mitigation strategies: Discuss various aspects of mitigation to avoid having to respond to a claim event.
- Present steps to recovery in the event of a loss: Explore the steps it takes to properly document, quantify and prepare a loss in the event on should occur.
- Identify best practices to maximize insurance recovery on your claim.

# Agenda for Today



Understanding the Infrastructure Incidents



Vulnerability Assessment



Mitigation Strategies



Steps to Recovery



Complications in Claims



Key Takeaways & Q&A

# Understanding the Infrastructure Incidents



# Knowledge Check

What are the most common types of critical infrastructure failures, and how do they impact businesses immediately and in the long term?

A

Structural Failures

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B

Transportation Infrastructure Failures

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C

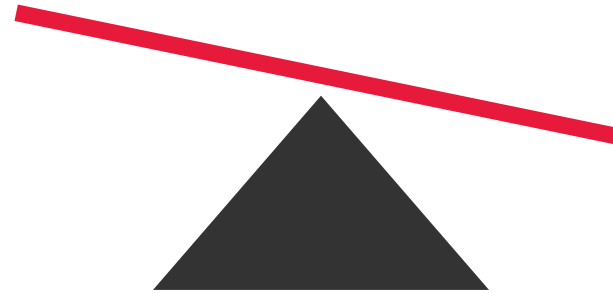
Power Outages

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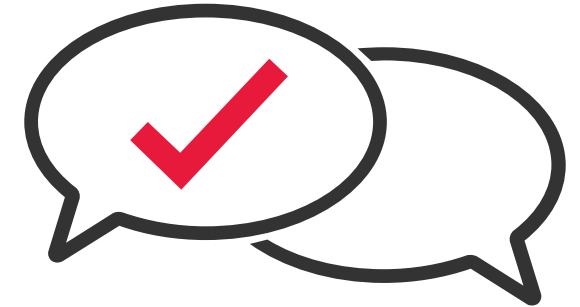
# Understanding Infrastructure Incidents



Definition and examples of CI



Immediate and long-term  
consequences of  
infrastructure failures



Discussion on supply  
chain disruptions and  
funding challenges

# Vulnerability Assessment

- ▶ Identifying businesses most at risk
- ▶ Potential effects on operations and revenue
- ▶ Insights from Elliott on property damage and access issues





# Knowledge Check

What proactive strategies can organizations implement to mitigate the risks associated with infrastructure failures?

A

Diversification of Resources

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B

Investment in Technology

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C

Emergency Preparedness Planning

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# Mitigation Strategies

- ▶ Importance of proactive measures
- ▶ Communication strategies with stakeholders
- ▶ Reviewing insurance policies and coverage options



# Steps to Recovery



# Knowledge Check

In the event of a loss, what are the essential steps businesses should take to document and quantify their claims effectively?

A

Immediate Documentation

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B

Inventory and Valuation

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C

Consultation with Experts

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# Steps to Recovery

A red spiral staircase with a white wall in the background. The staircase is the central focus of the image, curving upwards and to the right. The railing is a vibrant red, and the steps are also red. The background is a plain white wall, and there are some shadows cast by the staircase.

- ▶ Documentation and quantification of losses
- ▶ Engaging with professionals for guidance
- ▶ Establishing priorities and milestones for recovery
- ▶ Identify best practices to maximize insurance recovery on your claim

# Knowledge Check

What are the most common complications encountered in infrastructure property claims, and how can businesses navigate these challenges?

A

Policy Exclusions and Limitations

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B

Disputed Valuations

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C

Delayed Settlements

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# Complications in Claims

- ▶ Complexity of repairs and agency approvals
- ▶ Cost implications and code requirements
- ▶ Insurance coverage dispute resolution



# Key Takeaways & Q&A






# Recap with Q&A

 Takeaways

 Q&A





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